



Ecclesfield Group Practice



Practice Newsletter

Welcome to the latest issue of our Practice newsletter.

August/Sept 2024

www.ecclesfieldgp.co.uk

The best ways to reach us

It's no secret that our surgeries have been busier than ever. That's why there are now more ways to get in touch with us.

You can use our online services on our website to request an appointment. Just answer a few questions, click send, and we will work with you to ensure you get the help that's right for you. And, as always, you can choose to contact us by phone or by visiting us.



Getting back to you

However you choose to get in touch with us, our dedicated medical team will respond based on your unique circumstances.

They will help you with the next step of your care, tailored to your needs: it could be a face-to-face appointment, a phone or video consultation, or a simple text or email message. These can be more flexible and often mean we can help you sooner.

Useful Numbers

Northern General Hospital	(0114) 243 4343
Royal Hallamshire Hospital	(0114) 271 1900
Sheffield Children's Hospital	(0114) 271 7000
Weston Park Hospital	(0114) 226 5000
Charles Clifford Dental Hosp	(0114) 271 7800
Pharmacies	
Lo's Pharmacy (Mill Road)	(0114) 246 9383
Lo's Pharmacy (Margetson)	(0114) 232 1741
Asda Pharmacy (Chapelton)	(0114) 246 1146
The Wicker Pharmacy (Wicker)	(0114) 272 7676
Boots (Meadowhall)	(0114) 256 8011
Co-op Pharmacy (Thorpe Hesley)	(0114) 257 1557
LO Pharmacy (Chapelton)	(0114) 246 7320
Morrison's Pharmacy (Ecclesfield)	(0114) 246 6874
Rowlands Pharmacy (Bevan Way)	(0114) 246 2636
Well Pharmacy (Grenoside)	(0114) 245 0021
Seven Hills (Wincobank)	(0114) 242 5785
Pharmacy to U (Patient Line)	(0113) 265 02 22

First Response Service in NHS 111 for mental health crisis

People of all ages in Sheffield can now call 111 when they need mental health support. Those in crisis can dial 111 and select the 'mental health' option.

Until now, many people in a mental health crisis didn't know which number to call or who to turn to for help. People often need someone to talk to and advice on what help is available and which services they can access.

Specially trained staff will speak to callers, discuss their urgent needs, and assess the best way to support them depending on their symptoms.

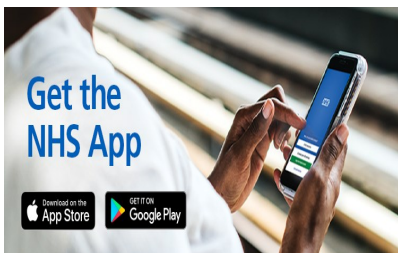
The practice will be closed for staff training one afternoon a month from 1.00pm.



Should you need a doctor during this time, please telephone the surgery number and your call will be dealt with by the GP collaborative.

The next staff training (PLI) date is:

Wed 17th September 2024



Green Impact

BRONZE AWARD

Delivered by Students Organising for Sustainability - UK

Ecclesfield Group Practice

Appointment Report for: July 2024
(Data from 1st to date of printing – not a full month's data)

Total Number of patients registered at Ecclesfield Group Practice & Margetson Surgery		8733	
Patients seen by the GP, practice nurse, health care assistant and other health care professionals at the surgery	4776	Total calls answered by the reception team	3200+
Patients who were seen at home	107	Patients who did not attend their appointments	184

We also provide appointments to patients via the Sheffield GP Hubs. The hub appointments are in addition to the appointments provided at the practice and are not included in the above figures.

If you are unable to attend an appointment, please remember to cancel it. Thank you

www.iwantgreatcare.org

Ecclesfield Group Practice

The Health Centre
96a Mill Road,
Ecclesfield,
Sheffield S35 9XQ
Tel: 0114 2469030

syicb-sheffield.ecclesfieldgp@nhs.net

Margetson Surgery
(Branch site)
1 Remington Avenue,
Sheffield S5 9PA (Same number as above)